

SERVICE DESCRIPTION – VITAL STANDBY

Description of Service:

Vital Digital Radio is our digital radio network that is located right across New Zealand.

Vital Standby is one of our products available on our Vital Digital Radio for digitally capable radios including selected Tait TX93XX terminals. **Vital Standby** is designed for infrequent use as a backup communication solution or emergency alerting solution.

The table below sets out the features available on the **Vital Standby** product. You may activate or deactivate such features to meet your business needs.

Service Terms and Conditions:

Vital Standby is restricted to 10 minutes of calling per month per unit. If you use more than 10 minutes of calling in a month on a unit, Vital may, after consulting with you, move that unit to the product Connect or Safety, which will incur a higher monthly fee.

Any terminal programming or changes you require after the initial terminal set up on the Vital Digital Network may incur our standard service fee.

You may request to move a unit from Vital Standby to Connect or Safety at any time and we will confirm when the change has been actioned. The charges will adjust once the change has been actioned.

A reduction in the number of units during the Initial Term may result in a disconnection charge in accordance with clause 14.2 of the General Terms and Conditions of Service.

We retain ownership of the radio numbers and radio frequencies allocated to you and reserves the right to change them.

In accordance with regulation 13(2) of the Radiocommunications Regulations 2001, you agree to comply with all terms, conditions and restrictions that apply to our radio licence as though you were the licensee.



PRODUCT FEATURES ON **STANDBY**

| | Vital Standby | Feature Description |
|----------------------------|---------------|--|
| Individual Calls | yes | A voice call is made from one radio to another and other radios in the fleet do not hear it. |
| Group Calls | yes | A voice call is made to a group of radios. These calls can be conference calls (the caller and any member of the group can speak) or broadcast calls (only the caller speaks). |
| Late Entry for Group Calls | yes | Enables radios to join a group call after it has started. Radios that are busy in another call, out of range, or turned off will miss the group call. Late entry makes it possible for them to join in later. |
| PSTN Calls | yes | Allows for communications between radio units and external telephones through the PSTN (Public Switched Telephone Network). |
| Status Messages | yes | A status call is a coded message sent as a number (from 1 to 125). Status messages are sent only as a numeric value on the control channel and are matched to a pre-programmed look-up table label on the receiving radio unit. |
| Text Messages | yes | A type of short data message which can contain free-format text characters. |
| Divert Own Calls | yes | Permits the radio to make a diversion request to divert its incoming calls to another destination. |
| Self Test | yes | Enables the radio terminal to make a voice call to itself to test coverage/clarity. The transmission that the radio terminal made is played back to itself. |
| Call Time Limits | 180 seconds | The Call Time Limits are configured timers that limit the length of different types of call. When a timer expires, the system clears down the call. |
| Inter-fleet Calls | yes | A radio in one fleet can make a call to a radio in another fleet. |
| PTT ID | yes | The radios will display the incoming ID from radios transmitting (Calling party ID) |
| Radio Stun/Revive | yes | The Network Administrator can stun a radio. A radio that is stunned cannot make or receive calls. The administrator can revive a stunned radio, returning it to normal functioning provided that it is turned on and registered on the network. |
| Alphanumeric Alias | yes | A unique Alias name for the radio that will be sent with voice transmissions and visible to call recipients. Allows the user the option of configuring the Alias on their radio. |
| OTAP | yes | Over the air programming (OTAP) is a feature of the EnableFleet system, that allows radio configurations to be deployed remotely, without the need to physically handle the terminal. |
| Lone Worker | yes | Lone worker is a time-based welfare check triggered when the radio has been inactive for a pre-defined period. The radio will beep, and the worker must press any button within a set period to indicate they are alive and well. If the worker does not acknowledge the lone worker check, an automated emergency is triggered. |
| Man Down | yes | Man Down is a specific type of Lone Worker alarm that is activated based upon tilt detection. If the radio is tilted more than 60 degrees for a programmable predetermined period, then it will activate the Man Down timer |
| Emergency Alarm | yes | An application feature that provides a visual and audible alert notification in response to an Emergency Call. |
| Emergency Call | yes | A high-priority call initiated using the *9 call modifier. In addition, you can assign emergency mode (also known as SOS mode) to a function key, which makes an emergency call and then cycles between transmit and receive |

All features available on Tait TX93XX terminals. Other digitally capable radio terminals may not support all features